



SafeConnect Network Access Control
Impulse Accessibility Conformance
Report
International Edition

VPAT® Version 2.2 – July 2018

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Name of Product/Version: SafeConnect™ Versions 6.4 and 6.5

Product Description: Network Access Control

Date: September 5, 2018

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Notes:

Evaluation Methods Used: JAWS

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports</p>	<p>Web: SafeConnect provides text equivalents for non-text elements. Electronic Docs: SafeConnect provides text equivalents for non-text elements. Software: SafeConnect provides text equivalents for non-text elements. Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports</p>	<p>Web: This not a video or multi-media product. Electronic Docs: This not a video or multi-media product. Software: This not a video or multi-media product. Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p>	<p>Web: Supports</p>	<p>Web: This not a video or multi-media product.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: This not a video or multi-media product.</p> <p>Software: This not a video or multi-media product.</p> <p>Authoring Tool: Not Applicable</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: This not a video or multi-media product.</p> <p>Electronic Docs: This not a video or multi-media product.</p> <p>Software: This not a video or multi-media product.</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Web: Information, structure, and relationships about user interface elements is available to Assistive Technology.</p> <p>Electronic Docs: Information, structure, and relationships about user interface elements is available to Assistive Technology.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		Software: Information, structure, and relationships about user interface elements is available to Assistive Technology. Authoring Tool: Not Applicable
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Correct reading sequence is available to assisted technology. Electronic Docs: Correct reading sequence is available to assisted technology. Software: Correct reading sequence is available to assisted technology. Authoring Tool: Not Applicable
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Understanding and using content does not rely solely on sensory characteristics. Electronic Docs: Understanding and using content does not rely solely on sensory characteristics. Software: Understanding and using content does not rely solely on sensory characteristics. Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.10 (Web) 10.2.10 (non-web document) 11.2.1.10 (Software) 11.2.2.10 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: This product does not use color coding as the only means to convey information, indicating an action, prompting responses or distinguishing visual elements.</p> <p>Electronic Docs: This product does not use color coding as the only means to convey information, indicating an action, prompting responses or distinguishing visual elements.</p> <p>Software: This product does not use color coding as the only means to convey information, indicating an action, prompting responses or distinguishing visual elements.</p> <p>Authoring Tool: Not Applicable</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.11 (Web) 10.2.11 (non-web document) 11.2.1.11 (Software) 11.2.2.11 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: This is not a multimedia product.</p> <p>Electronic Docs: This is not a multimedia product.</p> <p>Software: This is not a multimedia product.</p> <p>Authoring Tool: Not Applicable</p>
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p>	<p>Web: End users do not have access to software applications on operating systems for SafeConnect.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Software: Supports Closed: Supports Authoring Tool: Supports</p>	<p>Electronic Docs: End users do not have access to software applications on operating systems for SafeConnect. Software: End users do not have access to software applications on operating systems for SafeConnect. Closed: Not Applicable Authoring Tool: Not Applicable</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: End users do not have access to software applications on operating systems for SafeConnect. Electronic Docs: End users do not have access to software applications on operating systems for SafeConnect. Software: End users do not have access to software applications on operating systems for SafeConnect. Authoring Tool: Not Applicable</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: No timed responses are required by SafeConnect. Electronic Docs: No timed responses are required by SafeConnect. Software: No timed responses are required by SafeConnect. Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: This product does not use blinking, moving, or scrolling information that starts automatically and does not include auto-updating information that is presented in parallel with other content.</p> <p>Electronic Docs: This product does not use blinking, moving, or scrolling information that starts automatically and does not include auto-updating information that is presented in parallel with other content.</p> <p>Software: This product does not use blinking, moving, or scrolling information that starts automatically and does not include auto-updating information that is presented in parallel with other content.</p> <p>Authoring Tool: Supports</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: SafeConnect does not use flashing elements.</p> <p>Electronic Docs: SafeConnect does not use flashing elements.</p> <p>Software: SafeConnect does not use flashing elements.</p> <p>Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.20 (Web) 10.2.20 (non-web document) – Does not apply 11.2.1.20 (Software) – Does not apply 11.2.2.20 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Repetitive navigation is not used by SafeConnect.</p> <p>Electronic Docs: Repetitive navigation is not used by SafeConnect.</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.21 (Web) 10.2.21 (non-web document) 11.2.1.21 (Software) - Does not apply 11.2.2.21 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Pages have titles describing their purpose/topic.</p> <p>Electronic Docs: Pages have titles describing their purpose/topic.</p> <p>Software: Pages have titles describing their purpose/topic.</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Web: This product supports a well-defined on- screen indication of the current focus that moves among interactive interface elements as the input focus</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Authoring Tool: Supports</p>	<p>changes. Electronic Docs: This product supports a well-defined on- screen indication of the current focus that moves among interactive interface elements as the input focus changes. Software: This product supports a well-defined on-screen indication of the current focus that moves among interactive interface elements as the input focus changes. Authoring Tool: Not Applicable</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Web: Link purpose can be determined from the links and/or their context. Electronic Docs: Link purpose can be determined from the links and/or their context. Software: Link purpose can be determined from the links and/or their context. Authoring Tool: Not Applicable</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports Authoring Tool: Supports</p>	<p>Web: The product can support translation software. Electronic Docs: The product can support translation software. Software: The product can support translation software. Closed: Not Applicable Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>3.2.1 On Focus (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: This product supports a well-defined on- screen indication of the current focus that moves among interactive interface elements as the input focus changes. Electronic Docs: This product supports a well-defined on- screen indication of the current focus that moves among interactive interface elements as the input focus changes. Software: This product supports a well-defined on- screen indication of the current focus that moves among interactive interface elements as the input focus changes. Authoring Tool: Not Applicable
<p>3.2.2 On Input (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Changing setting does not change context unless users have been advised of this change before a components’ use. Electronic Docs: Changing setting does not change context unless users have been advised of this change before a components’ use. Software: Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.33 (Web) 10.2.33 (non-web document) 11.2.1.33 (Software) 11.2.2.33 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: SafeConnect reports and describes errors with text.</p> <p>Electronic Docs: SafeConnect reports and describes errors with text.</p> <p>Software: SafeConnect reports and describes errors with text.</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.34 (Web) 10.2.34 (non-web document) 11.2.1.34 (Software) 11.2.2.34 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Labels are provided.</p> <p>Electronic Docs: Labels are provided.</p> <p>Software: Labels are provided.</p> <p>Authoring Tool: Not Applicable</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.37 (Web) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Portions of this product that use markup are well formatted.</p> <p>Electronic Docs: Portions of this product that use markup are well formatted.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 10.2.37 (non-web document) 11.2.1.37 (Software) 11.2.2.37 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Software: Portions of this product that use markup are well formatted. Authoring Tool: Not Applicable
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.38 (Web) 10.2.38 (non-web document) 11.2.1.38 (Software) 11.2.2.38 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Names and roles of UI components are identifiable with assistive technology. Electronic Docs: Names and roles of UI components are identifiable with assistive technology. Software: Names and roles of UI components are identifiable with assistive technology. Authoring Tool: Not Applicable

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to:	Web: Supports Electronic Docs: Supports	Web: Not a video or multi-media product. Electronic Docs: Not a video or multi-media product.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports Authoring Tool: Supports	Software: Not a video or multi-media product. Authoring Tool: Not Applicable
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: Not a video or multi-media product. Electronic Docs: Not a video or multi-media product. Software: Not a video or multi-media product. Authoring Tool: Not Applicable
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: This product uses a contrast ratio of at least 4.5:1. Electronic Docs: This product uses a contrast ratio of at least 4.5:1. Software: This product uses a contrast ratio of at least 4.5:1. Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: SafeConnect’s text is resizable without loss of functionality.</p> <p>Electronic Docs: SafeConnect’s text is resizable without loss of functionality.</p> <p>Software: SafeConnect’s text is resizable without loss of functionality.</p> <p>Closed: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Text is used to convey information except when images are customizable or essential.</p> <p>Electronic Docs: Text is used to convey information except when images are customizable or essential.</p> <p>Software: Text is used to convey information except when images are customizable or essential.</p> <p>Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.24 (Web) 10.2.24 (non-web document) – Does not apply 11.2.1.24 (Software) – Does not apply 11.2.2.24 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: There are more than one way to locate pages unless they are part of a step in a process.</p> <p>Electronic Docs: There are more than one way to locate pages unless they are part of a step in a process.</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.25 (Web) 10.2.25 (non-web document) 11.2.1.25 (Software) 11.2.2.25 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Headings and labels describe their topics and purposes.</p> <p>Electronic Docs: Headings and labels describe their topics and purposes.</p> <p>Software: Headings and labels describe their topics and purposes.</p> <p>Authoring Tool: Not Applicable</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Web: This product supports a well-defined on- screen indication of the current focus that moves among interactive interface elements as the input focus</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: Supports	changes. Electronic Docs: This product supports a well-defined on- screen indication of the current focus that moves among interactive interface elements as the input focus changes. Software: This product supports a well-defined on-screen indication of the current focus that moves among interactive interface elements as the input focus changes. Authoring Tool: Not Applicable
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Web: The product can support translation software. Electronic Docs: The product can support translation software. Software: The product can support translation software. Authoring Tool: Not Applicable
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) 	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: Navigation mechanisms are consistent. Electronic Docs: Navigation mechanisms are consistent. Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Components with the same functionality across the product are identified consistently.</p> <p>Electronic Docs: Components with the same functionality across the product are identified consistently.</p> <p>Authoring Tool: Not Applicable</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Suggestions are provided.</p> <p>Electronic Docs: Suggestions are provided.</p> <p>Software: Suggestions are provided.</p> <p>Authoring Tool: Not Applicable</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.36 (Web) 10.2.36 (non-web document) 11.2.1.36 (Software) 11.2.2.36 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Web: Submissions are checked.</p> <p>Electronic Docs: Submissions are checked.</p> <p>Software: Submissions are checked.</p> <p>Authoring Tool: Not Applicable</p>

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.6 Sign Language (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>1.2.7 Extended Audio Description (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>1.2.8 Media Alternative (Prerecorded) (Level AAA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria – Does not apply</p>	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>1.2.9 Audio-only (Live)</u> (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<u>1.4.6 Contrast Enhanced</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<u>1.4.7 Low or No Background Audio</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<u>1.4.8 Visual Presentation</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<u>1.4.9 Images of Text (No Exception) Control</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<u>2.2.3 No Timing</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<u>2.2.4 Interruptions</u> (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.5 Re-authenticating (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>2.3.2 Three Flashes (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>2.4.8 Location (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>2.4.9 Link Purpose (Link Only) (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>2.4.10 Section Headings (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>3.1.3 Unusual Words (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>3.1.4 Abbreviations (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>3.1.5 Reading Level (Level AAA)</p> <p>Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply</p>	Web: Not Evaluated	Web:
<p>3.1.6 Pronunciation (Level AAA)</p>	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Evaluated	Web:

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Supported with compatible assistive technology.
302.2 With Limited Vision	Supports	Supported with compatible assistive technology.
302.3 Without Perception of Color	Supports	This product does not use color coding as the only means to convey information, indicating an action, prompting responses or distinguishing visual elements.
302.4 Without Hearing	Supports	Audio is not used, except through compatible assistive technology.
302.5 With Limited Hearing	Supports	Audio is not used, except through compatible assistive technology.
302.6 Without Speech	Supports	User speech is not required for operation or information retrieval.
302.7 With Limited Manipulation	Supports	Operations and information retrieval do not require fine motor control.
302.8 With Limited Reach and Strength	Supports	Operations and information retrieval do not require reach or strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Supported with compatible assistive technology.

Chapter 4: Hardware

Notes: SafeConnect does not involve hardware.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Not a self-contained or closed product.
402.2.2 Transactional Outputs	Not Applicable	Not a self-contained or closed product.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Not a self-contained or closed product.
402.2.4 User Control	Not Applicable	Not a self-contained or closed product.
402.2.5 Braille Instructions	Not Applicable	Not a self-contained or closed product.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future

Criteria	Conformance Level	Remarks and Explanations
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	Applications running on this product do not disrupt or disable activated features of other products identified as accessibility featured, where those features are developed and documented according to industry standards.
502.2.2 No Disruption of Accessibility Features	Supports	Applications running on this product do not disrupt or disable activated features of

Criteria	Conformance Level	Remarks and Explanations
		other products identified as accessibility featured, where those features are developed and documented according to industry standards.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	Object information can be changed with compatible assistive technology.
502.3.2 Modification of Object Information	Supports	Object information can be set with compatible assistive technology.
502.3.3 Row, Column, and Headers	Not Applicable	SafeConnect does not use data tables.
502.3.4 Values	Supports	Values can be modified through programmatic means.
502.3.5 Modification of Values	Supports	Values can be modified using supported assistive technology.
502.3.6 Label Relationships	Supports	Relationships are programmatically determinable with assistive technology.
502.3.7 Hierarchical Relationships	Supports	Any hierarchical relationships are programmatically determinable with compatible assistive technology.
502.3.8 Text	Supports	Context is determinable with compatible assistive technology.
502.3.9 Modification of Text	Supports	Text is capable of being set programmatically with assistive technology.
502.3.10 List of Actions	Supports	A list of all actions that can be executed on an object can be programmatically determined with assistive technology.
502.3.11 Actions on Objects	Supports	Assistive technology can execute available actions on objects.
502.3.12 Focus Cursor	Supports	This product supports a well-defined on-screen indication of the current focus that moves among interactive interface elements as the input focus changes.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	This product supports a well-defined on-screen indication of the current focus that moves among interactive interface elements as the input focus changes.
502.3.14 Event Notification	Supports	Notifications are available via assistive technology.
502.4 Platform Accessibility Features	Supports	The software conforms to sections 9.3.3 through 9.3.5. Sections 10.6.7 through section 10.7.1 are not applicable because this is not a multimedia product.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	The day-to-day use of the product is web based, rather than application based.
503.3 Alternative User Interfaces	Not Applicable	The day-to-day use of the product is web based, rather than application based.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Not a multimedia product.
503.4.2 Audio Description Controls	Not Applicable	Not a multimedia product.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	The product is not an authoring tool.
504.2.2 PDF Export	Not Applicable	The product is not an authoring tool.
504.3 Prompts	Not Applicable	The product is not an authoring tool.
504.4 Templates	Not Applicable	The product is not an authoring tool.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	These features rely upon supported assistive technology.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Documentation is electronic.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	These features rely upon supported assistive technology.
603.3 Accommodation of Communication Needs	Supports	Support services are provided both via the internet and over the phone. One or the other of these forms of support should satisfy the needs of people with disabilities.

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Notes:

Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	Supported with assistive technology.
4.2.2 Usage with limited vision	Supports	Supported with assistive technology.
4.2.3 Usage without perception of colour	Supports	In absence of assistive technology, this product relies upon visual operation, but does not require perception of color.
4.2.4 Usage without hearing	Supports	Use of this product does not require hearing.
4.2.5 Usage with limited hearing	Supports	Use of this product does not require hearing.
4.2.6 Usage without vocal capability	Not Applicable	This product does not require verbal input.
4.2.7 Usage with limited manipulation or strength	Supports	This product does not require fine coordination or strength.
4.2.8 Usage with limited reach	Not Applicable	The product is located on the internet.
4.2.9 Minimize photosensitive seizure triggers	Supports	The screen does not include flashing images, and flashes of the screen overall per minute can be changed with assistive technology.
4.2.10 Usage with limited cognition	Supports	The features accessible to end-users do not require high-level cognitive capacities.
4.2.11 Privacy	Not Applicable	SafeConnect's accessibility features are made available through assistive technology. The privacy is ensured not by SafeConnect but by the privacy of the technology of choice.

Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Not Applicable	This is not a closed functionality product.
5.1.3.2 Auditory output delivery including speech	Not Applicable	This is not a closed functionality product.
5.1.3.3 Auditory output correlation	Not Applicable	This is not a closed functionality product.
5.1.3.4 Speech output user control	Not Applicable	This is not a closed functionality product.
5.1.3.5 Speech output automatic interruption	Not Applicable	This is not a closed functionality product.
5.1.3.6 Speech output for non-text content	Not Applicable	This is not a closed functionality product.
5.1.3.7 Speech output for video information	Not Applicable	This is not a closed functionality product.
5.1.3.8 Masked entry	Not Applicable	This is not a closed functionality product.
5.1.3.9 Private access to personal data	Not Applicable	This is not a closed functionality product.
5.1.3.10 Non-interfering audio output	Not Applicable	This is not a closed functionality product.
5.1.3.11 Private listening	Not Applicable	This is not a closed functionality product.
5.1.3.12 Speaker volume	Not Applicable	This is not a closed functionality product.
5.1.3.13 Volume reset	Not Applicable	This is not a closed functionality product.
5.1.3.14 Spoken languages	Not Applicable	This is not a closed functionality product.
5.1.3.15 Non-visual error identification	Not Applicable	This is not a closed functionality product.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	This is not a closed functionality product.
5.1.4 Functionality closed to text enlargement	Not Applicable	This is not a closed functionality product.
5.1.5 Visual output for auditory information	Not Applicable	This is not a closed functionality product.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16

Criteria	Conformance Level	Remarks and Explanations
5.1.6.2 Input focus	Not Applicable	This is not a closed functionality product.
5.2 Activation of accessibility features	Not Applicable	All accessibility features are supported with assistive technology.
5.3 Biometrics	Not Applicable	This product does not rely upon biological characteristics.
5.4 Preservation of accessibility information during conversion	Supports	Supported with assistive technology.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not applicable	This product does not require grasping, pinching, or twisting of the wrist.
5.5.2 Operable parts discernibility	Not Applicable	This product is web based and does not have operable parts.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	This product does not have a toggle or locking control.
5.6.2 Visual status	Not Applicable	This product does not have a toggle or locking control.
5.7 Key repeat	Not Applicable	Any instance of key repeat can be disabled with assistive technology.
5.8 Double-strike key acceptance	Not Applicable	Keyboard or keypad is not provided by the product.
5.9 Simultaneous user actions	Not Applicable	Simultaneous user actions are not required.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: SafeConnect does not use two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech (informative)	Heading cell – no response required	Heading cell – no response required
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	
6.2.1.2 Concurrent voice and text	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
6.2.2.1 Visually distinguishable display	Not Applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	
6.2.3 Interoperability	Not Applicable	
6.2.4 Real-time text responsiveness	Not Applicable	
6.3 Caller ID	Not Applicable	
6.4 Alternatives to voice-based services	Not Applicable	
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	
6.5.3 Frame rate	Not Applicable	
6.5.4 Synchronization between audio and video	Not Applicable	
6.6 Alternatives to video-based services	Not Applicable	

Chapter [7: ICT with Video Capabilities](#)

Notes: SafeConnect is not a multimedia product.

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	
7.1.2 Captioning synchronization	Not Applicable	
7.1.3 Preservation of captioning	Not Applicable	
7.2.1 Audio description playback	Not Applicable	
7.2.2 Audio description synchronization	Not Applicable	
7.2.3 Preservation of audio description	Not Applicable	
7.3 User controls for captions and audio description	Not Applicable	

Chapter [8: Hardware](#)

Notes: SafeConnect is not a form of hardware.

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	
8.1.3 Colour	Not Applicable	
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	
8.2.1.2 Incremental volume control	Not Applicable	
8.2.2.1 Fixed-line devices	Not Applicable	
8.2.2.2 Wireless communication devices	Not Applicable	
8.3 Physical access to ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Change in level	Not Applicable	
8.3.2.2 Clear floor or ground space	Not Applicable	
8.3.2.3.1 General	Not Applicable	
8.3.2.3.2 Forward approach	Not Applicable	
8.3.2.3.3 Parallel approach	Not Applicable	
8.3.2.4 Knee and toe clearance width	Not Applicable	
8.3.2.5 Toe clearance	Not Applicable	
8.3.2.6 Knee clearance	Not Applicable	
8.3.3.1.1 Unobstructed high forward reach	Not Applicable	
8.3.3.1.2 Unobstructed low forward reach	Not Applicable	
8.3.3.1.3.1 Clear floor space	Not Applicable	
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	
8.3.3.2.1 Unobstructed high side reach	Not Applicable	
8.3.3.2.2 Unobstructed low side reach	Not Applicable	
8.3.3.2.3.1 Obstructed (≤255 mm) side reach	Not Applicable	
8.3.3.2.3.2 Obstructed (≤610 mm) side reach	Not Applicable	
8.3.4 Visibility	Not Applicable	
8.3.5 Installation instructions	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	
8.4.2.1 Means of Operation of mechanical parts	Not Applicable	
8.4.2.2 Force of operation of mechanical parts	Not Applicable	
8.4.3 Keys, tickets and fare cards	Not Applicable	
8.5 Tactile indication of speech mode	Not Applicable	

Chapter [9: Web](#) (see WCAG 2.0 section)

Notes:

Chapter [10: Non-web Documents](#)

Notes: SafeConnect’s non-web-based user interface use is very limited. The policy key is the only exception. This portion was tested with JAWS.

Criteria	Conformance Level	Remarks and Explanations
10.1 General	Heading cell – no response required	Heading cell – no response required
10.2 Document success criteria	Heading cell – no response required	Heading cell – no response required
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG section
10.2.39 Caption positioning	Not Applicable	SafeConnect is not a multimedia product.
10.2.40 Audio description timing	Not Applicable	SafeConnect is not a multimedia product.

Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Supports	The product permits use of accessibility services.
11.3.2.4 Assistive technology	Not Applicable	The product is not an accessibility service.
11.3.2.5 Object information	Supports	Object information is determinable through accessibility services.
11.3.2.6 Row, column, and headers	Not Applicable	The product does not use data tables.
11.3.2.7 Values	Supports	Where the product provides a range of possible values these values are adjustable with assistive technology.
11.3.2.8 Label relationships	Supports	Relationships between user interface elements are labeled and accessible through assistive technology.
11.3.2.9 Parent-child relationships	Supports	Parent-child relationships can be modified with assistive technology.
11.3.2.10 Text	Supports	Text elements, text attributes, and boundary of text can be modified with assistive technology.
11.3.2.11 List of available actions	Supports	A list of interface actions can be made available through assistive technology.
11.3.2.12 Execution of available actions	Supports	Actions are executable through assistive technology except where it would interfere with the product's security.
11.3.2.13 Tracking of focus and selection attributes	Supports	This product supports a well-defined on-screen indication of the current focus that moves among interactive interface elements as the input focus changes.
11.3.2.14 Modification of focus and selection attributes	Supports	Assistive technology can modify focus, text

Criteria	Conformance Level	Remarks and Explanations
		insertion point, and text attributes where not forbidden for security reasons.
11.3.2.15 Change notification	Supports	The product, where generally helpful to any user, notifies the user of changes using techniques supported by assistive technologies.
11.3.2.16 Modifications of states and properties	Supports	States and properties can be modified by assistive technology where it is possible for users to modify states and properties.
11.3.2.17 Modifications of values and text	Supports	Except where forbidden for security reasons, values and text that can be modified without the use of assistive technology can be modified with it.
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Supports	Sufficient modes of operation are provided for assistive technology. Assistive technology is intended to provide all accessibility functionality.
11.4.2 No disruption of accessibility features	Supports	The product does not disrupt use of supported assistive technology.
11.5 User preferences	Supports	Supports with assistive technology.
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
11.6.3 Preservation of accessibility information in transformations	Not Applicable	This product is not an authoring tool.
11.6.4 Repair assistance	Not Applicable	This product is not an authoring tool.
11.6.5 Templates	Not Applicable	This product is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Our support services are provided by email or our portal provided by Atlassian, which itself supports access by way of assistive technologies.
12.1.2 Accessible documentation	See WCAG 2.0 section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Information is available upon request.
12.2.3 Effective communication	Supports	Depending on the disability in question, communication needs can be met directly though alternative forms of provided support.
12.2.4 Accessible documentation	See WCAG 2.0 section	See information in WCAG section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: SafeConnect is not a two-way communication product.

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	
13.1.3 Sign relay services	Not Applicable	
13.1.4 Lip-reading relay services	Not Applicable	
13.1.5 Captioned telephony services	Not Applicable	
13.1.6 Speech to speech relay services	Not Applicable	
13.2 Access to relay services	Not Applicable	
13.3 Access to emergency services	Not applicable.	

Legal Disclaimer (Company)

Throughout in assessing the support for the various requirements listed in this document, a genuine attempt was made to assess that those would benefit from assistive technology could use SafeConnect with a reasonable amount of effort. If any discrepancies are found, please contact Impulse's Support team based on the information listed on our company website (impulse.com).